

List of Helpful Contacts

Suicide Prevention Lifeline

If you or someone you know is in crisis, please call the National Suicide Prevention Lifeline at 1-800-273-TALK (8255)

Website:

<http://www.dmh.ca.gov/PEIStatewideProjects/SuicidePrevention.asp>

DMH Ombudsman Services

1-800-896-4042 CA Only

1-800-896-2512 TTY

1-916-654-3890

FAX 1-916-653-9194

E-mail: ombudsman@dmh.ca.gov

Local County Mental Health Hotlines

http://www.dmh.ca.gov/docs/24_Hour_MH_Crisis_Hotline_List.pdf

County Mental Health Departments

<http://www.dmh.ca.gov/docs/CMHDA.pdf>

MHSA County Coordinator Roster

http://www.dmh.ca.gov/Prop_63/MHSA/docs/MHSACoordContacts.pdf

MHSA Issue Resolution E-mail:

issueresolution@dmh.ca.gov

Community Services Division:

State Level Programs (916) 653-2358

Community Programs (916) 654-2526

Program Support (916) 651-3089

Division Operations Support (916) 654-1500

DMH Website:

<http://www.dmh.ca.gov/default.asp>

California Department of Mental Health

Community Services Division

April 2011



CALIFORNIA DEPARTMENT OF
Mental Health

Cliff Allenby
Acting Director

Stan Bajorin,
Chief Deputy Director

Mark Heilman
Acting Deputy Director
Community Services Division

DMH Website:
<http://www.dmh.ca.gov/default.asp>



Overview

The California Department of Mental Health (DMH) Community Services Division (CSD) is responsible for statewide administration of the Mental Health Services Act (Prop 63 of 2004); County Specialty Mental Health Medi-Cal for adults and children; and specialized programs which support the county mental health departments that provide direct services to consumers.

Under the direction of the Executive Administrator/ Deputy Director and Assistant Deputy Director, CSD consists of three branches and one section. The branches and section are:

- State Level Programs Branch
- Community Programs Branch
- Program Support Branch
- Division Operations Support Section

The CSD administers over \$3 billion annually for local mental health services through the talent of 114 public servants.

Branch/Section Responsibilities

Community Programs Branch Administrators:

- MHSA local level programs
- MHSA Housing program
- Technical assistance to counties on all MHSA administered programs and other DMH policy and regulatory requirements

Highlights: MHSA funds county programs with approximately \$1 billion annually; MHSA Housing Program with approximately \$400 million annually; Provides MHSA technical assistance to counties in the areas of program and fiscal guidance with state and local partners.

State Level Programs Branch Administrators:

- Mental Health Services Act (MHSA) State Level Programs
- Medi-Cal Eligible Beneficiaries Adult and Children Specialty Mental Health programs
- Federal grants funds for Projects for Assistance in Transition for Homelessness (PATH) and Substance Abuse Mental Health Services Administration (SAMSHA)
- State funded school district grant program and the Early Mental Health Initiative (EMHI)
- Office of Suicide Prevention
- Programs to develop the public mental health workforce

Highlights: Public mental health programs serve approximately 400,000 adults and 200,000 children through the County Mental Health Plans (MHP); Student Mental Health Programs; Federal Grant Programs address homelessness and substance abuse.

Program Support Branch Administrators:

- Statewide mental health data collection and reporting
- Program support to resolve mental health lawsuits
- Forecasting and estimates for state mental health programs caseload and budget

Highlights: Operates the DMH Ombudsman Service; Manages the federally required External Quality Review Organization (EQRO) process; Program support for resolution of children's mental health litigation; Monitors federal and state legislation; Collection and reporting of mental health data for analysis.

Division Operations Support Section:

- Contract management and Invoices
- Fiscal management of MHSA, General and Federal fund sources
- Personnel administration
- Web and communications

Highlights: Provides human resources, administrative, and operational support to CSD; Manages 300 contracts, Memoranda of Understandings (MOU) including State Department MHSA MOUs; Processes invoices totaling approximately \$45 million annually; Processes, tracks and reports MHSA funds released to counties and state agencies totaling approximately \$1 billion annually; Reports MHSA revenues and expenditures; Monitors all CSD employee positions (114); Manages CSD Internet and Intranet as Division liaison; Serves as Customer Service Representative to the MHSA email account and 1-800-line (#1-800-972-MHSA).

DMH Strategic Plan

http://www.dmh.ca.gov/docs/2009-2014_DMH_Strategic_Plan.pdf

Mission - The Department of Mental Health initiates, administers, supports, and enhances an integrated, comprehensive system of public mental health services.